

# Terms & Conditions: Prize Draw

## 1. Organiser and area of application

1.1 The monthly prize draw associated with the Deichmann Customer Experience Survey 'Feedback' (the "Prize Draw") is organised by the promoter Deichmann-Shoes UK Limited, 16 Compass Point, Market Harborough, LE16 9HW, company number: 2893066.

1.2. By entering the Prize Draw all entrants automatically accept these Terms & Conditions.

## 2. Eligibility

2.1 To take part, entrants must be over 16 years of age and reside within the UK.

2.2 Entrants may only enter the Prize Draw once a month. Any entries which exceeds this will be void.

2.3 Entrants must provide their full name, a valid email address and their post code in order to be eligible to be entered into the Prize Draw.

2.4 This Prize Draw is not open to employees (and their families) of Deichmann-Shoes UK Limited, its affiliated companies, or any other persons professionally associated with the Prize Draw.

## 3. Entry

3.1 To be entered into the Prize Draw, entrants must complete the Deichmann Customer Experience Survey '**Feedback**' which can be accessed on [www.feedback.co.uk](http://www.feedback.co.uk) and tell us about their Deichmann shopping experience.

3.2 Each month the Prize Draw is open between 00:01 (GMT) on the first day of the month until 23:59 (GMT) of the last day of the month.

3.3 The promoter reserves the right to amend or alter the terms of the Prize Draw at any time and delete entries from entrants not entering into the spirit of the Prize Draw. The Prize Draw may be withdrawn/cancelled at any time at the promoter's discretion.

3.4 Third party registration will not be accepted. Automatically generated survey submissions and submissions via agents or third parties are invalid and will not be included.

## 4. Award of prizes/announcement of winners

4.1 There will be one winner each month who will receive gift cards to the value of £300, which may be redeemed in any store within the UK.

4.2 The prize draw will take place during the first week of every month and the winner will be randomly chosen from all correctly completed and eligible survey submissions received in the previous month.

4.3 Winners will be contacted by email before the 10<sup>th</sup> of every month. The promoter's decision is final.

4.4 Winners must respond to the confirmation email with their full name, address and phone number by email to **contest-duk@deichmann.com** within 12 working days to claim their prize. Winners who do not claim their prize within this period will automatically forfeit their right to the prize and the promoter reserves the right to reallocate the prize to the next randomly drawn winner.

4.5 The prize will be sent to the address provided by the winner.

4.6 The promoter accepts no responsibility for any costs associated with accepting the prize.

4.7 There is no cash alternative to material, or transfer to other prizes; furthermore, winners have no right to a subsequent amendment of the prizes. However, the promoter is entitled to provide an equivalent prize, if the one stated becomes unavailable.

4.8 If a winner rejects their prize or the entry is invalid or in breach of these Terms & Conditions, the winner's prize will be forfeited and the promoter reserves the right to reallocate the prize to the next randomly drawn winner.

## **5. Personal Data**

5.1 Any personal data relating to participants will be used solely for the purpose of administering the prize draw and will not be disclosed to a third party for any other purpose without the individual's consent.

## **Final Notices**

Deichmann does not assume any liability for defects of quality and title. Unless otherwise expressed in the terms of the Prize Draw, all operational, incidental and consequential costs associated with the prize are borne by the winner.

These Terms & Conditions will be governed and construed in accordance with the laws in England and Wales and is subject to the exclusive jurisdiction of the English courts.